November 9, 2022

To: Puerto Rico Electric Power Authority

Attention: Nelson Morales Chief Financial Officer PO BOX 364267 San Juan, Puerto Rico 00936-4267

RE: LUMA Response to PREPA Request for CC&B Access

On August 22, 2023, PREPA requested LUMA provide PREPA access to the CC&B System via email in connection with work in progress with the Puerto Rico Office of Management and Budget ("OGP") and other agencies, including PRASA.

On August 23, 2023, LUMA responded and requested PREPA's availability for a meeting to discuss PREPA's request for CC&B access. PREPA did not provide a response.

On October 24, 2023, PREPA again requested LUMA provide PREPA access to the CC&B System via email.

As previously communicated on March 3, 2022 (LUMA-PREP-T-00190) and July 15, 2022 (LUMA-PREP-T-00313), LUMA provides O&M Services for specified T&D-related activities. Customer billing and service provided by LUMA Energy are limited to the T&D System and CC&B is now utilized for electric customers only to maintain the security and confidentiality of information related to Puerto Rico's electric customers. For this reason, LUMA must maintain sole access to CC&B.

However, while LUMA is unable to provide PREPA with access to the CC&B System, LUMA understands the importance of PREPA's request and is committed to collaboration with PREPA and government agencies in Puerto Rico. As an alternative, and similar to what LUMA has done in the past, LUMA can provide PREPA with a historical data extract. LUMA requests PREPA provide a list of the data required to enable LUMA to support PREPA at this time.

To serve as a reminder, and in accordance with PREPA's contractual obligations in Section 13.2(a)(ii) of the T&D OMA, PREPA "shall, and shall cause its Representatives to, (A) keep strictly confidential and take reasonable precautions to protect against the disclosure of all Confidential Information of the disclosing Party, and (B) use all Confidential Information of the disclosing Party solely for the purposes of performing its obligations under the Transaction Documents and not for any other purpose."

Should PREPA have any questions, please do not hesitate to reach out.

Sincerely,

## Jessica Laird

Vice President, Customer Experience



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