



# 2024 Home Efficiency Rebate Program: Residential Application

**Program Dates:** This application covers equipment installed from January 1 through December 31, 2024.

Thank you for participating in LUMA Energy's Home Efficiency Rebate Program! Refer to the information below to ensure you are eligible and your application is complete. Please retain a copy of your completed application and all invoices for your records. Visit [lumapr.com/home-efficiency-rebate-program/?lang=en](https://lumapr.com/home-efficiency-rebate-program/?lang=en) to view the complete terms and conditions.

## Need Help?

For assistance completing this application, call 1-800-989-2922 or email [EE@lumapr.com](mailto:EE@lumapr.com).

Measure Name	Rebate Amount
Solar Water Heater	\$550
Tankless Water Heater	\$60
Ductless Split Air Conditioner	\$750
Window Air Conditioner	\$130
Energy Star Refrigerator	\$210
Energy Star Freezer	\$210

\*Higher incentives may be available for income eligible customers.

**What You Will Need:**

1. The completed Program Application (signed and dated, including customer contact information)
2. A copy of your sales receipt or invoice, including material and labor costs. The invoice should show proof of partial or full payment. Kindly keep all original documents for your records
3. A complete copy of your LUMA Electric Bill
4. Installing contractor information (if available)

## How To Apply

### Step 1: Determine Eligibility

To be qualify for a rebate, the following requirements must be met:

- For equipment being installed/updated in an existing or newly constructed home, the customer must be a current LUMA Energy residential electric customer.
- The application must be submitted digitally or postmarked within 90 days of equipment purchase.
- Equipment must be purchased and installed on or after January 1, 2024. The application should be filled out after the purchase of an eligible residential measure and must meet the eligibility rules outlined on [page 6](#).
- All LUMA Residential customers are eligible to participate, however, increased incentives are available for income eligible customers. Be sure to complete the questions in **1. Customer Information** section to see if you qualify.

### Step 2: Complete Application

**Complete Application.** Unless noted otherwise, all fields - including customer contact information - must be completed on the application to receive a rebate.

**Attach Invoices.** Ensure that you have attached copies of all invoices to the application. Invoices **must** include:

- The equipment make, model and cost.
- The date of installation.
- Total number of units installed.
- Labor costs of equipment installation. For self-installations, internal labor hours and cost estimates must be provided.
- A previous LUMA Energy electric bill from the last 90 days that includes Customer Name, LUMA Energy Account Number, and Contact Service Address.
- Equipment invoices must indicate full or partial payment.

### Step 3: Submit Paperwork

**Submit Application & Invoice(s).** Submit your completed application and a copy of your itemized invoice(s). You may do so one of two ways:

- **Email:** Email [EE@lumapr.com](mailto:EE@lumapr.com) (Note: be sure to include all documents as email attachments.)
- **Mail:** ATTN: LUMA Energy Rebate Programs | PO Box 9227512, San Juan, PR 00922-7512

Please allow up to 30 days for application processing and up to six weeks to receive your rebate payment after final approval of the application.

\*Subject to other terms, conditions, restrictions and limitations, as stated in the attached Program Agreement. Funds for rebates are limited and available on a first-come, first-served basis. Rebate amounts are valid through Dec. 31, 2024, but can change without notice. The rebate cannot exceed the cost of the equipment. The Program may be ended or modified at any time.

## Customer & Contact Information

Installation Date: \_\_\_\_\_

### 1. Customer Information

Customer Name (as shown on your LUMA Energy bill)

LUMA Account Number

Contact Phone

Contact Email Address

Payee Mailing Address

City

State

Zip

How many people live in your household?

What is the estimated combined annual income for your family?  
(This includes all members of the household aged 18 and above.)

### 2. Location of Installation

Same as Customer Information in Section 1

Installation Address

City

State

Zip

### 3. Contractor Information (If there is no contractor, write "self-installed")

Contractor Name

Contractor Business Name

Contractor Phone

Contractor Email Address

Contractor Business Address

City

State

Zip

## Customer & Contact Information (cont.)

### 4. Qualifying Equipment

In this section, please provide information about the new equipment you installed and the equipment that was replaced, if applicable.

#### Solar Water Heater

Measure Name		Measure Description	Rebate
<b>Solar Water Heater</b>		Your water heater accounts for about 20% of your home's energy use. Using sunshine to heat or preheat your water could cut your annual hot water costs in half.	\$550
<b>Important specifications:</b> The new solar water heater must meet the Solar Rating and Certification Corporation (SRCC) <sup>TM</sup> OG-100 standards.			
<b>Existing (Old) Equipment</b>			
Water Heater Type: <input type="checkbox"/> Solar Water Heater <input type="checkbox"/> Electric Storage Water Heater <input type="checkbox"/> Propane Tank Storage Water Heater			
Water Heater Quantity		Water Heater Manufacturer	Water Heater Model Number
<b>(New) Efficient Equipment</b>			
Solar Water Heater Quantity		Solar Water Heater Manufacturer	Solar Water Heater Model Number
			Solar Water Heater Install Cost

#### Tankless Water Heater

Measure Name		Measure Description	Rebate
<b>Tankless Hot Water Heater</b>		Water heaters that come with gas or electric heat pump technology equipment heat your water just like standard models but with much less energy. This could save you up to \$3500 over a unit's lifetime.	\$60
<b>Important specifications:</b> Tankless Water Heaters are eligible to claim savings if draw pattern and Uniform Energy Factor (UEF) can be verified using manufacturer specification sheets or other documentation. The size of the existing equipment must be 55 Gallons or less. If 2 separate tanks, total of both should be 55 or less. New construction and non-existing water heaters qualify for program rebates.			
<b>Existing (Old) Equipment</b>			
Water Heater Type: <input type="checkbox"/> Electric Storage Water Heater <input type="checkbox"/> Electric Tankless Water Heater			
Water Heater Quantity		Water Heater Manufacturer	Water Heater Model Number
<b>(New) Efficient Equipment</b>			
Tankless Water Heater Quantity		Tankless Water Heater Manufacturer	Tankless Water Heater Model Number
			Tankless Water Heater Install Cost

## Customer & Contact Information (cont.)

### 4. Qualifying Equipment (cont.)

#### Ductless Split Air Conditioner

Measure Name	Measure Description	Rebate	
<b>Ductless Split Air Conditioner</b>	A high efficiency ductless air conditioning unit is an environmentally friendly way to keep your home comfortable without the trouble or expense of adding ductwork.	\$750	
<p><b>Important specifications:</b> For the existing equipment, must be an existing Central AC unit, air-cooled Split-System AC unit, or a window AC. The newly installed energy efficient equipment must meet a 16 SEER minimum requirement. The AC unit's size must meet 65000 BTU/hr or less. New construction and non-existing AC qualify for program rebates.</p>			
<b>Existing (Old) Equipment</b>			
AC Type: <input type="checkbox"/> Window AC <input type="checkbox"/> Central AC <input type="checkbox"/> Split-System AC			
AC Quantity	AC Manufacturer	AC Model Number	
<b>(New) Efficient Equipment</b>			
Ductless Split AC Quantity	Ductless Split AC Manufacturer	Ductless Split AC Model Number	Ductless Split AC Install Cost

#### Window Air Conditioner

Measure Name	Measure Description	Rebate	
<b>Window Air Conditioner</b>	ENERGY STAR certified room ACs now have the potential to save even more even more energy and money with better sealing and insulation materials that keep you cool and comfortable.	\$130	
<p><b>Important specifications:</b> The newly installed energy efficient equipment must meet ENERGY STAR v4.1 for window air conditioners. The AC unit's size must meet 28000 BTU/hr or less. New construction and non-existing window AC qualify for program rebates.</p>			
<b>Existing (Old) Equipment</b>			
Window AC Quantity	Window AC Manufacturer	Window AC Model Number	
<b>(New) Efficient Equipment</b>			
Window AC Quantity	Window AC Manufacturer	Window AC Model Number	Window AC Install Cost

## Customer & Contact Information (cont.)

### 4. Qualifying Equipment (cont.)

#### ENERGY STAR Refrigerator

Measure Name	Measure Description	Rebate	
<b>ENERGY STAR Refrigerator</b>	ENERGY STAR certified refrigerators are about 9% more energy efficient than models that meet the federal minimum energy efficiency standard. By properly recycling your old refrigerator and with a new ENERGY STAR certified refrigerator, you could save about \$230 over the 12-year lifetime of the product.	\$210	
<p><b>Important specifications:</b> The newly installed energy efficient equipment must be an ENERGY STAR v5.0 qualified refrigerator. The refrigerator size must meet at least 7.75 cubic feet (about the volume of a large refrigerator). New construction and non-existing refrigerators qualify for program rebates.</p>			
<b>Existing (Old) Equipment</b>			
Refrigerator Quantity	Refrigerator Manufacturer	Refrigerator Model Number	
<b>(New) Efficient Equipment</b>			
Refrigerator Quantity	Refrigerator Manufacturer	Refrigerator Model Number	Refrigerator Install Cost

#### ENERGY STAR Freezer

Measure Name	Measure Description	Rebate	
<b>ENERGY STAR Freezer</b>	Freezers that have earned the ENERGY STAR rating are at least 10% more energy efficient than the minimum federal standard. By properly recycling your old freezer and replacing it with a new ENERGY STAR certified unit, you could save about \$410 over the 12-year lifetime of the product.	\$210	
<p><b>Important specifications:</b> The newly installed energy efficient equipment must be an ENERGY STAR v5.0 qualified freezer. The freezer size must meet 7.75 cubic feet. New construction and non-existing freezers qualify for program rebates.</p>			
<b>Existing (Old) Equipment</b>			
Freezer Quantity	Freezer Manufacturer	Freezer Model Number	
<b>(New) Efficient Equipment</b>			
Freezer Quantity	Freezer Manufacturer	Freezer Model Number	Freezer Install Cost

## Program Agreement

**Program Administrator.** LUMA Energy\*\* has contracted and authorized Resource Innovations, Inc. (“Resource Innovations”) to administer this Program including such activities, but not limited to; review, processing, and approval of customer applications (including Customer’s); project information requests from customers (including Customer); and issuing rebate checks under the Program.

**Program Participation Steps.** To be considered for rebates offered by the Program, I (the Customer) must submit a fully completed the 2024 Home Efficiency Rebate Program Application. The 2024 Home Efficiency Rebate Program Application is incorporated herein by reference and constitutes a part of this Program Agreement. When submitting documentation with the 2024 Home Efficiency Rebate Program Application, I (the Customer) must provide a sales receipt or invoice with the equipment’s cost and labor cost itemized separately. Labor must be listed as a separate line item on the invoice. For self-installations, internal labor hours and cost estimates must be provided. As part of the 2024 Home Efficiency Rebate Program Application review process, LUMA Energy may request additional documentation and conduct any site inspection activities necessary to confirm the installation and operability of the equipment. Failure to provide or complete any of the requested information or program requirements may result in the return of the 2024 Home Efficiency Rebate Program Application.

**Program Rebate.** The Program offers rebates for the purchase of eligible equipment. All installed equipment must be new. No refurbished equipment will be accepted.

**Terms and Conditions.** By signing this application, I certify that the information provided on this application form is accurate and complete. I understand that the proposed rebate payment from LUMA Energy is subject to change based on availability and approval. I understand that LUMA Energy reserves the right to revise rebate levels and/or qualifying efficiency levels at any time. I understand that I must attach acceptable forms of proof of purchase and installation details to this application and submit to LUMA Energy within 90 days after installation in order to be eligible for a rebate. Acceptable forms of proof of purchase include paid invoices or receipts. The documentation must show item numbers and quantities. Additionally, the post-installation documentation must include manufacturers’ specifications that list the efficiency ratings of the equipment. I understand that LUMA Energy may, at its sole discretion, accept other forms of proof of purchase. I understand that all installed equipment must be new. No refurbished equipment will be accepted. **ALL NEW INSTALLATIONS MUST REPLACE EXISTING EQUIPMENT, UNLESS OTHERWISE SPECIFIED FOR THE SPECIFIC EQUIPMENT REBATE.** I understand that installation must be performed by a licensed contractor or self-installed. I understand that the submission of an application, even if correct and complete, does not guarantee payment of rebates and that proposed rebate payment is subject to change, based on site verification or verification by phone and is ultimately subject to LUMA Energy’s approval. I agree to LUMA Energy’s verification of both the sales transaction and equipment installation, which may include a site inspection by a LUMA Energy representative or LUMA Energy agent. I understand I will receive only one rebate for each qualifying piece of equipment. I understand that eligible equipment costs do not extend to deductibles or payments made by a third party, such as a home warranty.

**No Warranties.** LUMA Energy and Resource Innovations do not endorse any particular manufacturer, vendor, product or system design within this program; do not expressly or implicitly warrant the performance of the installed equipment (contact your installation contractor for details regarding equipment warranties); LUMA Energy and Resource Innovations DISCLAIM ALL WARRANTIES, EXPRESS OR IMPLIED, TO THE MAXIMUM EXTENT PERMITTED UNDER LAW, WHETHER STATUTORY OR OTHERWISE, INCLUDING WITHOUT LIMITATION ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

**Indemnification.** I (the Customer) hereby agree to indemnify, hold harmless and release PREPA, LUMA Energy, Resource Innovations and their affiliates, and their respective agents, consultants, contractors, and subcontractors from any actions, claims, liabilities, damages (including those described below under “Limitation of Liability”) and legal costs relating in any way to the installation, operation, handling or disposal of any equipment (or related materials) removed or installed by the Customer (or its contractor) in connection with matters covered by this Program Agreement. I understand that the equipment must be installed at the service address connected with the listed Customer Account number.

**LIMITATION OF LIABILITY.** To the fullest extent allowed by law, PREPA, LUMA Energy, Resource Innovations and their respective affiliates, officers, directors, employees, agents, consultants, contractors, and subcontractor are not liable for any damages caused by the installation and/or operation of the equipment nor for any damage caused by the malfunction of the installed equipment. Notwithstanding anything in these Terms and Conditions to the contrary, PREPA, LUMA Energy, Resource Innovations and their respective affiliates, officers, directors, employees, agents, consultants, contractors, and subcontractors shall not be liable hereunder for any type of damages, whether indirect, incidental, consequential, exemplary, reliance, punitive or special damages, including damages for loss of use regardless of the form of action, whether in contract, indemnity, warranty, strict liability or tort, including negligence of any kind.

**Customer Information.** A customer’s election to participate in the Program means that the customer is consenting to the possibility of LUMA Energy sharing that customer’s pertinent information with LUMA Energy’s agents, contractors, wholesale power suppliers. Pertinent customer information includes, but is not limited to account holder name, address, other contact information and other information necessary to implement and monitor the Program.

**Rebate Payment.** I understand I will receive only one rebate payment for each qualifying piece of equipment. I understand no rebate can exceed the cost of the equipment. Rebate applications are accepted on a first-come, first-served basis until the conclusion of the Program term or until Program funds are no longer available. Rebate amounts are subject to regulatory modifications without notice and Program availability until fully subscribed. Projects must be complete before rebates will be paid. Rebates cannot be reserved.

\*\*Pursuant to the Puerto Rico Transmission and Distribution System Operation and Maintenance Agreement among LUMA Energy Servco, LLC (“LUMA Energy”), LUMA Energy, LLC, the Puerto Rico Electric Power Authority (“PREPA”) and the Puerto Rico Public Private Partnerships Authority dated as of June 22, 2020, as supplemented and as may be amended from time to time in accordance with its terms (“T&D OMA”), LUMA Energy provides operations and maintenance of the Puerto Rico transmission and distribution system owned by PREPA and related assets on behalf of or as agent for PREPA. Therefore, the 2024 Home Energy Savings Rebate Program (the “Program”) was created and is managed by LUMA Energy on behalf of PREPA and any actions taken by LUMA Energy in connection with this Program are taken on behalf of or as agent for PREPA as owner of the T&D System; all references to any approval, communication, notification or other action issued or taken by LUMA Energy in relation to the Program prior to the expiration or early termination of the T&D OMA shall be deemed an approval, communication, notification or other action issued or taken by PREPA as owner of the T&D System.

## Program Agreement (cont.)

**Taxes.** I (the Customer) acknowledge that that receipt of any rebate pursuant to this Program Agreement may result in taxable income, and that I am solely responsible for payment and reporting with respect to applicable taxes. I (the Customer) understand that I should consult my tax advisor with respect to the tax treatment of rebates provided pursuant to the Program Agreement. Nothing in these Terms and Conditions is intended to constitute tax advice and cannot be used for the purpose of avoiding penalties under the applicable tax code.

**False statements; fraud.** The Program has been established and is managed by LUMA Energy on behalf of PREPA, a public corporation and government instrumentality, and the funding for the rebates originates from PREPA funds. Any person who knowingly files an application containing any materially false information or who purposely or misleadingly conceals information for the purpose of obtaining the rebates under this Program could be subject to criminal and civil penalties. Any and all funds determined to have been acquired on the basis of inaccurate or fraudulent information must be immediately returned to LUMA Energy (who manages these funds on behalf of PREPA). Any customer found to be engaged in fraudulent activity or misrepresentation of any kind will be removed from the Program. This section shall not limit other remedies to which PREPA or LUMA Energy may be entitled under law, or that may be available for the filing of a false or fraudulent application, including, but not limited to, referral to law enforcement authorities.

**Program Changes.** LUMA Energy reserves the right to change or cancel the Program or its terms and conditions at any time without notice. The Program Agreement may be terminated by LUMA Energy, Resource Innovations or Customer at any time without cause.

**Regulated Materials.** PREPA, LUMA Energy, Resource Innovations and their respective affiliates, directors, officers, employees, agents, consultants, contractors, and subcontractors, shall not have any responsibility for, and Customer agrees to indemnify, release and hold them harmless from any actions, claims, liabilities and legal costs, related to, the discovery, presence, release, removal, disposal or arrangement for disposal or other handling of, or exposure to humans, animals or the environment to, any regulated materials (i.e., any materials, contaminants, pollutants, chemicals or substances regulated under any environmental law or regulation or other legal provisions, including, but not limited to, hazardous or toxic materials, substances, chemicals or wastes, asbestos, asbestos containing materials or products or PCBs) related in any way to (i) the installation, disposal or other handling of the equipment removed or installed by the Customer (or its contractor) or (ii) the property of the Customer where these activities occur.

### Eligibility Rules

1. Customer must comply with all Terms and Conditions above.
2. Customer must be classified as and served under a LUMA Energy Electric Service rate for electric equipment.
3. To qualify for income eligible incentives, Customer must be a LUMA account holder, reside in a single family home, have a household income below 80% of the Area Median Income. To help us verify income, you maybe asked to provide additional documentation, such as tax returns or pay stubs.
4. Equipment must be purchased on or after January 1, 2024 to be eligible. Funds for rebates are limited and available on a first-come, first-served basis. Rebate amounts are valid through Dec. 31, 2024, but can change without notice.
5. Include sales receipt or invoice containing the following information: Contractor name, address and phone number; Itemized listing of quantity, size, description, manufacturer, model number, Purchase date and cost, and Product installation date.
6. Include a previous LUMA Energy electric bill from the last 90 days that includes Customer Name, LUMA Energy Account Number, and Contact Service Address.

**Entire Agreement.** The terms set forth herein, including all attachments and incorporated references, constitute a complete statement of the terms and conditions applicable to the Program and supersede all prior representations or understandings, whether written or oral. PREPA, LUMA Energy, Resource Innovations and their affiliates, and their respective agents, consultants, contractors, and subcontractors shall not be bound by or be liable for any statement, representation, promise, inducement or understanding of any kind that is not set forth herein.

## Sign Application

By signing below, I certify that:

1. I have the authority to bind the named Customer to the Program Agreement;
2. I have read, understand, and agree to be bound by and comply with the terms set forth, herein and such other terms as set forth in the LUMA Energy Program Terms and Conditions;
3. The information provided to LUMA Energy or Resource Innovations in and as part of this Application is accurate and complete and I will notify LUMA Energy immediately of any changes to the information.

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Customer Signature

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Printed Name

Date

### Submit Application and Documentation

Once finished, submit your signed application as an email attachment electronically to [EE@lumapr.com](mailto:EE@lumapr.com) or by mail to  
ATTN: LUMA Energy Rebate Programs | PO Box 9227512, San Juan, PR 00922-7512.

Terms and conditions apply. Programs and services are operated under the brand of LUMA Energy in their respective service territories.